

Altiris Client Management Solutions to Manage Endpoints

Customer Vertical

Knowledge Process Outsourcing (KPO)

Summary of Client infrastructure

We have a customer which is a Knowledge process outsourcing company. And customer has nearly 1200 desktops and laptops. They have two locations Gurgaon and Noida.

Customer Challenges

Customer facing big challenges in Endpoint management Hardware and software inventory, endpoint remote management, software distribution and major challenges' is patch management for windows and Linux machine.

Solution

We advised to the Customer to deploy Symantec Altiris client management solutions. Altiris client management solutions have all the features according to customer requirement.

Benefits

With the help of Altiris client management suits we can easily manage all clients machine from centralized management console and will deploy Software and patches from central location and will manage the desktop and laptop issue with Altiris remote management tool.

Deployment –easy to capture and deploy operating system and disk images from centralized console, and migrate data and system configurations, and change operating system settings.

Inventory – easy to gather inventory data about computers, users, operating systems, and installed software applications in your environment. An application metering feature also lets you monitor and deny the usage of applications on your network.

Patch Management – easy to deploy latest updates and hot fixes for common operating systems and applications to ensure that managed computers are protected on an on-going basis.

PcAnywhere Remote Control – Quickly resolve help desk issues or stay productive while you work away from your office by providing secure, remote access to computers.

Symantec Endpoints integration – easy to migrate and rollout Symantec Endpoint Protection agents, troubleshoot agent problems, and report on status and outbreaks. Single platform to manage Endpoint Protection and Endpoint Compliance. Also all locations endpoints can now be managed using this single console